



Using tokens and smart cards

- ◆ Flash your token/smart card at the Automatic Fare Collection (AFC) gate before entering.
- ◆ Make sure to display the token/smart card within the designated area on the AFC Gate machine to register entry.
- ◆ While crossing AFC gates, please make sure that the children below three feet (height) are closely in front of you or on your lap.
- ◆ To exit from AFC gates, drop your token in the machine.
- ◆ Do not allow someone else to closely tailgate you, as this is illegal.

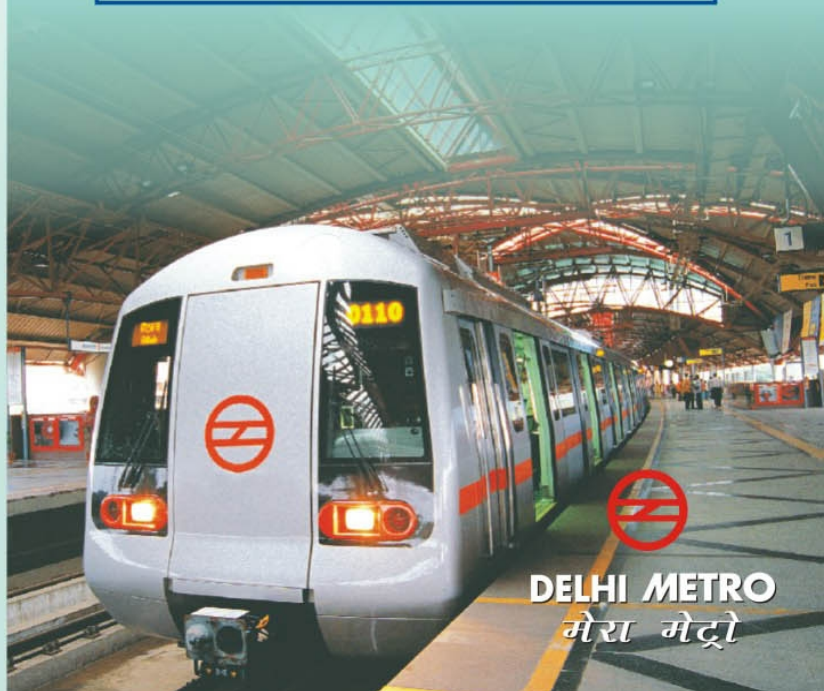
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DELHI METRO
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METRO Courtesy

Delhi Metro has instilled a corporate culture with accountability, transparency & time bound commitment as its cornerstones. And you as a Metro commuter are proud of this fact. Now, it's your turn to foster a culture of courtesy, social responsibility, safety & security... and make Delhi Metro feel proud of you!



Concern for fellow travellers

- ◆ Please offer seats to elderly, pregnant and disabled passengers.
- ◆ Turn your mobile phone on vibration or silent mode before getting on the train. Please speak quietly while receiving any call.
- ◆ When listening to music on your cassette recorder, adjust the volume so that others cannot hear.
- ◆ Do not run or speak loudly in the train.
- ◆ Don't read a newspaper or cross your legs in a crowded train as it leaves less space for fellow passengers.



Safety Precautions

- ◆ Do not attempt to board the train when the doors are closing.
- ◆ Do not run or play games on the escalator.
- ◆ Always hold on to the handrails while using an escalator.
- ◆ Do not lean or put your hands on the train doors.
- ◆ Watch the gap between the train and the platform edge so that your feet do not fall through.



Public order

- ◆ Stand to the left and right of the doors while waiting for the train.
- ◆ Before boarding a train, allow passengers to alight first.
- ◆ Stand on the left side of the escalators and while moving keep to the right.



Controlling illegal activities

- ◆ It is illegal to beg, solicit products, or conduct group activities in the Metro train and premises. Please report such activities to the station office.



Lost & found information

- ◆ Please make sure to take all your belongings with you when you de-board the train. In case you misplace/lose something, please contact the DMRC Lost & Found Center at Kashmere Gate (Tel.: 23860837).

