In case of emergency:

- **Medical & other emergencies**: Use emergency intercom and speak to train operator and follow his instructions.
- **Eve-teasing**: Report the matter to Metro Security/Police Control Room or inform Customer Care Staff/Station Manager.
- **Fire**: Locate manual fire call points to raise an alarm. Use emergency intercom to talk to train operator.

Contact:
- Metro Security Control Room: 22185555
- Police Control Room: 100
- Customer Care Staff/Station Manager

Metro Map Phase-I

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Let’s join hands to ensure a safe & secure journey!

5 simple ways to make it even more secure...

DELHI METRO

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Issued by: The Chief Pro
DELHI METRO RAIL CORPORATION LTD.
NBCC Place, Pragati Vihar, Bhishma Pitamah Marg,
New Delhi - 110 003. Ph.: 91-11-24365202, 24365204.
Fax: 91-11-24365202. website: www.delhimetrorail.com
Get acquainted with the Metro system:

- Follow instructions and pay attention to signboards and announcements.
- Locate emergency intercoms of the train car.
- Familiarize yourself with entry and exit points at the station.

Be vigilant:

- Do not take care of the luggage of strangers.
- Do not leave your luggage with an unknown person.
- Beware of pickpockets.
- Keep your mobile phones at a safe place.
- Park your vehicle only at authorized parking areas and check doors & locks of the vehicle.

Report immediately to Metro Security Staff or Delhi Police, if you notice:

- Any unattended item (bag, toy, briefcase, gift packet, luggage, etc.) underneath/near your seat. It could be a bomb!
- Any suspicious person or unusual activity.
- Smoke or smell something unusual.

Make your journey comfortable & convenient:

- Do not block the train doors. Trains can move only if all the doors are properly closed.
- Before boarding, let your fellow passengers get down from the train first.