

## RESPONSE TO QUERIES-1

### TICKET VENDING SERVICES TENDER – TVS-01/2012

**1. Page No.20 of 60 – Evaluation Proforma-2 (for Initial Filter)**

Condition No.9 in the Evaluation Proforma-2 (for Initial Filter) to be read as under: -

No.	Criteria	Yes	No
9	Is the applicant not providing at least 40 trained personnel in any organization / company for Ticket Vending / Customer Facilitation services in NCR?		

**2. Page No.23 of 60 – Evaluation Criteria-T5**

Evaluation Criteria-T5 to be read as under: -

No.	Criteria T5												
T5	<p><b><u>Man Power</u></b>                      The number of trained personnel currently provided by the applicant for Ticket Vending/Customer Facilitation Services in NCR in various organizations/ companies:-</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 30%;"><math>\geq</math> 500 Persons</td> <td style="width: 20%; text-align: center;">=</td> <td style="width: 50%;">3 Points</td> </tr> <tr> <td><math>&lt;</math> 500 but <math>\geq</math> 400 Persons</td> <td style="text-align: center;">=</td> <td>2 Points</td> </tr> <tr> <td><math>&lt;</math> 400 but <math>\geq</math> 325 Persons</td> <td style="text-align: center;">=</td> <td>1 Point</td> </tr> <tr> <td><math>&lt;</math> 325 Persons</td> <td style="text-align: center;">=</td> <td>0 Point</td> </tr> </table>	$\geq$ 500 Persons	=	3 Points	$<$ 500 but $\geq$ 400 Persons	=	2 Points	$<$ 400 but $\geq$ 325 Persons	=	1 Point	$<$ 325 Persons	=	0 Point
$\geq$ 500 Persons	=	3 Points											
$<$ 500 but $\geq$ 400 Persons	=	2 Points											
$<$ 400 but $\geq$ 325 Persons	=	1 Point											
$<$ 325 Persons	=	0 Point											

**3. Page No.26 of 60 of Tender Document – Evaluation Proforma-4 (for T5) Manpower**

Evaluation Proforma-4 (for T5) to be read as under: -

#### **EVALUATION PROFORMA-4**

(For T5)

#### **MAN POWER**

(Number of trained personnel currently provided by the applicant for Ticket Vending/Customer Facilitation Services in NCR in various organizations/ companies)

Name of the applicant .....

S/N	Name of the organization/ Company (Principal Employer)	Location of manpower Deployment	Nature of Services	Number of Employees Deployed	Contract Period	
					From	To
1						
2						
3						
4						
5						
6						
7						
8						
9						