

1. It is well known fact that public transportation is becoming increasingly important for urban areas to prosper in the face of fact challenges such as reducing congestion and pollution. Security plays vital role in helping public transport system to become the mode of choice. Excellence in security is a prerequisite for Metro system for increasing its ridership. Security model has to keep pace with rapid expansion of the metro network and changing security scenario.
2. **Delhi** Metro has emerged as the most favoured mode of urban transportation system in National Capital Region. The inherent characteristics of metro system make it an ideal target for terrorists and miscreants. Metro systems are typically open and dynamic systems which carry thousands of commuters. Moreover the high cost of infrastructure, its economic importance, being the life line of city, high news value, fear & panic and mass casualties pose greater threat to its security. Security is a relatively new challenge in the context of public transport. It addresses problems caused intentionally. Security problems or threats are caused by people whose actions aim to undermine or disturb the public transport system and/or to harm passengers or staff. These threats range from daily operational security problems such as disorder, vandalism and assault to the terrorist threat.
3. Govt. of India / MHA has entrusted the security of DMRC network in Delhi and NCR to Central Industrial Security Force which is a Central Armed Police Force under Ministry of Home Affairs. Security being a sovereign function is the responsibility of the State. DMRC network is spread over in 3 states namely; GNCT Delhi, Haryana and Uttar Pradesh. The salient features of the security plan are – a dedicated Police Force with a single chain of command under the CISF, the maxim of prevention of any terrorist related act, flexible approach to meet different stations by maintaining balance between facilitation and control, multi-tier security check. Intelligence gathering mechanism, use of latest technology, dedicated Bomb Detection and Disposal Squads, and Quick Reaction Team for effective response during emergencies/ contingencies. Deployment of security personnel will be at outer access point, concourse level, checking points, platforms, station control rooms and tracks.
4. Officer of the rank of Dy. Inspector General is the head of CISF unit DMRC network. DIG/CISF who is assisted by Commandants, Dy. Commandants and Assistant Commandants. The Headquarter of CISF of DMRC is located at Shastri Park near DMRC IT Park.
5. Law and Order / prevention, detection of crime are under the domain of respective state police department i.e. Delhi Police, Haryana Police (Gurgaon) and UP Police (Ghaziabad and Noida). The responsibility of the security for the areas falling outside the metro station i.e, (parking, circulating areas) property business/development vests with the concerned police department. GNCT Delhi

& Govt. of Haryana except Bahadurgarh area have established dedicated police stations for metro network in their respective jurisdictions. Metro stations / installations in Uttar Pradesh and Jhajjar District (Bahadurgarh) are however under the jurisdiction of local police stations under the Senior Superintendent of Police of the district concerned.

6. Delhi Metro Rail Police has 16 police stations for DMRC & Airport Express Line. DCP/Metro is the head of the Metro unit of Delhi Police. He is assisted by Addl. DCP, ACP and Inspectors (SHOs) in maintenance of Law & Order/ Prevention & detection of crime and security of circulating areas and parking lots.
7. DMRC has installed police assistant booth at the following stations namely; Rajiv Chowk, Dilshad Garden, Shahdara, Kashmere Gate, AIIMS, Inder Lok, Rohini West, Central Secretraiat, Udyog Bhawan, Chattarpur, Kirti Nagar, Tilak Nagar, Uttam Nagar East, Dwarka Sec-10, Dhaula Kuan, IGI Airport, Rajouri Garden, Nehru Place, Pragati Maidan, Vishwavidyalaya, Karkardooma. Delhi Police shall deploy police personnel in uniform during revenue hours for providing assistance to metro commuters.
8. The Govt. of India believes in the policy of prevention rather than prudent pessimism and hence has directed CISF to carry out 100% checking / frisking of commuters and 100% inspection of the baggage / material to be taken inside the metro network. Adequate number of security equipments like XBIS, DFMD, HHMD have been provided to CISF for this purpose. CISF has also deployed Quick Reaction Teams which are constantly on move in network (4-5 stations assigned to each team) and respond to any emergency/ contingency.
9. Close Circuit TV/ cameras (fix / PTZ) have been installed at all the metro stations for surveillance. CISF is monitoring these cameras 24X7 at the respective station control room as well as at the operational control centres. Video footage is available for a period of 7 days only and it can be provided only to the security agencies for the purpose of investigation or under orders from the court of law.
10. Mobile Bomb Detection Disposal Teams of CISF are carrying out anti sabotage checks and are utilized for detection / disposal of explosives 66 cannines (K-9) have been provided to CISF for sniffing and tracking duties. DMRC has provided adequate/ appropriate equipments to CISF for this purpose in addition to the substantial number of sniffer dogs. Mobile Bullet Proof morchas are manned by the CISF personnel equipped with automatic weapons. DMRC has provided wireless sets and other communication equipments to CISF personnel for effective operation and coordination with other agencies.
11. CISF has been providing assistance to DMRC in disaster management related tasks as they would be the first responders to any natural / manmade disaster.
12. In order to ensure modesty of the female commuters, DMRC has designed and installed ladies frisking booths at all metro stations. CISF has deployed women

personnel for checking/ frisking of female commuters. CISF personnel are regularly being trained in respect of courteous behavior, gender sensitization so as to be made the commuter friendly in addition to the special training in other fields of operation.

13. In order to ensure the coordination with various security agencies DMRC has established a security cell under the command and control of Chief Security Commissioner. He is assisted by Deputy/Asst. Security Commissioners and Security Inspectors in day to day work.
14. Dedicated Women, Child and Senior Citizens helpline under security cell ensures 100% reunion of separated persons in Metro Network. It also provides assistance to investigating agencies in tracking/identifying the criminals/suspects through CCTV surveillance/analysis of video footage in DMRC network.