



दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVERNMENT OF INDIA AND GOVT. OF DELHI)

No.DMRC/Tender (O&M)/OCMisc-139/2017/172/563

Date:30.05.2018

M/s Prologic Web Solutions Pvt. Ltd.
H-183, B-1, Sector-63,
Noida (U.P.)-201301
Ph: 011-25082096

LETTER OF ACCEPTANCE

Sub: Contract: OOMisc-139: Setting up & Operation of 24x7 IVRS Helpline For Delhi Metro Rail Corporation Ltd.

Ref : (i) Your Online Tender submission on e-tendering portal on 22.01.18
(ii) Your reply to 1st round post bid clarification on 06.04.2018
(iii) Your reply to 2nd round post bid clarification on 02.05.2018
(iv) Opening of financial bids online on 24.05.18

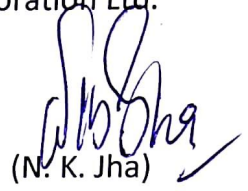
Dear Sir,

1. With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above mentioned work at total cost of INR 1,20,89,223.32 (Rupees One crore twenty lakhs eighty nine thousand two hundred twenty three and thirty two paise only) including all duties, taxes, octroi, royalties etc.
2. This 'Letter of Acceptance' is sent herewith to you in duplicate. You are required to return one copy of it duly signed by you on all pages indicating "Unconditional Acceptance" thereof so as to reach the undersigned within seven days of the receipt of this letter.
3. This 'Letter of Acceptance' shall be treated as "Notice to Proceed" as defined in clause 8.1 of GCC and the contract period for this work is 3 years from the date of commencement of work.
4. You shall ensure full compliance with Tax Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof which may arise.
5. Principal/Training Institute of this organization will be the Engineer for this contract.
6. You are requested to contact the Principal/Training Institute immediately for further necessary action in this matter and to start the work within 7 days from the date of issue of this L.O.A. or as per the instruction of Engineer-in-charge.

7. All the work shall be executed in accordance with the specifications stipulated in Tender.
8. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of agreement within 45 days and submission of performance security within 30 days in this office.

Thanking you,

Yours Sincerely,
For Delhi Metro Rail Corporation Ltd.



(N. K. Jha)

Dy. CE/Tender (O&M)