

PUBLIC DEMANDS FOR METRO FEEDER BUSES

DMRC is receiving numerous applications/representations from various RWAs, individuals or Associations and Institutions for starting Metro Feeder Buses connecting to a particular society/location/institution.

The procedure and modalities involved for general information of public is inumerated herewith:

1. Metro Feeder Buses

- (i) Metro Feeder Buses were started in the year 2007-08 with about 117 Mini Buses plying on 16 routes. They are carrying about 60,000 to 62,000 passengers per day.
- (ii) The Metro Feeder Bus routes too are approved by STA under Govt. of NCTD. STA in turn has got a STA Board which meets normally once in a quarter and all the bus routes before approval is placed before the Board.
- (iii) The length of the Metro Feeder Bus routes was approved for 5 Kms and later on permitted upto nearly 10 Kms.
- (iv) STA also invites suggestions/comments from other modes of transport like, Grameen Seva, RTVs, DTC and Cluster Bus Service etc. before granting approval (process takes 6 months- one year).
- (v) DMRC operates these feeder Buses through contractors. The modalities for fixing the operator i.e. the tender for selecting bus operator is also approved by STA.
- (vi) The fare are also fixed by STA. The fare chart and routes are already placed on DMRC website.
- (vii) All permit, fitness of vehicles etc. is also to be obtained by DMRC operators.
- (viii) Any change in the route or diversion also has to follow the same procedure as for the new route.

2. Status of the proposed additional buses (400 Nos.)

DMRC has selected two operators viz. M/s Rajdhani Coach Cluster Service Pvt. Ltd. and M/s Prasanna Purple Mobility Solutions Pvt. Ltd. who have been asked to procure 300 buses and 100 buses respectively and operate these buses on the notified / approved 80 routes.

Since 300 buses are to be procured by the operator in the name of DMRC, which were to be designed, manufactured and tested as per new specifications. The supply though late has started commencing. As per the present position, a some of these buses may be arriving by 31st March, 2014 and initial operations will be taken up.

3. **Public Demands/Expectations:**

A number of requests are being received from various RWAs, other bodies and individuals are scrutinized and proposal for extension of any existing route, if feasible, is sent to STA for their consideration and approval. The feasibility depends on availability of suitable roads, congestion on the roads, availability of stoppage space for buses, length of the route, availability of parallel bus services of DTC/Cluster/Grameen Seva etc.

DMRC is not authorized to run additional buses or operate on additional routes without permission of STA which atleast takes 6 months to one year.

4. **Flexibility of Metro Feeder Bus Operation as per Contract:**

As per the permission obtained for this contract

- The operators are free to run the buses depending the availability of the commuters from morning to night on the approved routes, thus there is no concept of fixed frequency or periodicity of service.
- There can be generally lower level of services on Holidays/Week ends when service demand is less.

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